Ms Trish Strachan  
Department for Education and Child Development  
Nairne Preschool  
GPO Box 1152  
ADELAIDE 5001

Assessment and rating report and proposed ratings  
Service name: Nairne Preschool  
Service approval number: SE-00010693

Dear Ms Strachan

I refer to the National Quality Framework assessment and rating currently underway for your service.

The Education & Early Childhood Services Registration and Standards Board of South Australia (hereafter known as ‘the Board’) has undertaken a rigorous assessment of the quality of your service against the National Quality Standard for Early Childhood Education and Care and School Age Care (hereafter known as the ‘National Quality Standard’).

Attached is the assessment and rating report along with a notice of rating. The report has been prepared to take into account all of the information and evidence available. The report includes proposed ratings for each of the seven quality areas in the National Quality Standard and the proposed overall rating.

Just as a point of clarity – rating does not occur at an element level but at the standard level and then an overall Quality Area level. This means the evidence gathered will lead to a rating that on balance reflects the standard as a whole.

The evidence gathered helps to determine if an element is met or not met. If not met appears next to an element, it is not an indication that this is not occurring at all, it simply means it is occurring to the working towards level rather than the national standard level.

Following receipt of the assessment and rating report:

There is opportunity for you to highlight any factual inaccuracies or specific concerns which you believe would significantly impact on the ratings described in the assessment and rating report. A factsheet is available that outlines the process for providing feedback on your report. Feedback can be forwarded either via email to: nationalqualityframework@sa.gov.au or by post to: Education & Early Childhood Services Registration and Standards Board of SA, GPO Box 1811, ADELAIDE SA 5000 within 10 working days from receipt of this report. Any feedback received will be considered with a revised report and notice of rating issued.

an independent statutory authority  
Free call 1800 882 413 | www.eecsrsb.sa.gov.au | ABN 73 995 271 108  
GPO Box 1811, Adelaide SA 5001 | Level 4, 162 Grenfell Street, Adelaide SA 5000

Government  
of South Australia
If no feedback is provided:
The report and notice of rating issued with this letter will be taken as final. Please note that you are required to display the enclosed notice of rating. The findings of this report should be used to assist you to review your Quality Improvement Plan and to assist with improving quality at your service.

Please note that an approved provider of an education and care service must not falsely represent the overall rating, or a rating in respect of a quality area stated in the National Quality Standard, that has been provided to the service (regulation 72 of the Education and Care Services National Regulations 2011 (hereafter known as 'National Regulations').

Based on the outcome of your service’s assessment and rating process, your next assessment and rating cycle will commence in May 2018. The Board may at any time reassess a service or any aspect or element of a service, schedule 1, section 172 of the SA Act and National Regulation 67.

Review of Rating:
As an approved provider, you may request a review of the rating level for one or more quality areas for the service as outlined in schedule 1, section 141 – 143 of the SA Act and National Regulations 68. Should you wish to apply to have a rating reviewed, you must apply in writing within 14 days of this report being determined as final.

An application form to request a review (SA 11 Application for Review of Ratings by Regulatory Authority (Service Rating)) can also be found on the forms tab of the Australian Children’s Education and Care Quality Authority’s website: www.acecqa.gov.au/application-forms/.

If no application is made for further review within 14 days of the Board’s review decision, the rating levels set out in the notice will be considered final.

The National Quality Framework aims to raise quality and drive continuous improvement and consistency in services across the country. The commitment shown by staff and others involved in your service will help to foster a culture of continuous quality improvement within your service. The Board encourages you and all the members of your service to reflect on your experiences of this assessment and rating cycle in working towards raising quality and driving continuous improvement at your service.

To support you with continuous improvement and meeting requirements under the National Quality Standard we suggest you can make contact with one of the following Inclusion and Professional Support Program providers in South Australia:

- **Professional Support Coordinator (PSC):**
  Gowrie SA Phone 1800 129 606  www.pcsa.org.au

- **Inclusion Support Agencies:**
  Inclusive Directions Phone 8165 290  www.directions.org.au
  Novita Children’s Services Phone 8172 9200  www.novita.org.au
Indigenous Professional Support Unit:
Aboriginal Resource Management & Support Unit (ARMSU) Phone 1800 679 199
www.ipsusa.org.au

The Inclusion and Professional Support Program is funded by the Australian Government's Department of Education to support services with the implementation of the National Quality Framework. Professional learning and support is available from the PSC including development of a professional learning plan for the service. In some instances free professional learning may apply and services are encouraged to discuss eligibility. The PSC for South Australia is Gowrie SA and they can be contacted on 1800 129 606, email enquiries@pscua.org.au or via www.pscua.org.au.

Should you have any questions about this letter, please contact Sharon Jameson, Manager, Assessment Rating and Compliance on 08 8226 0077 or 1800 882 413.

I acknowledge the efforts of management, educators, staff and others involved in preparing for, and participating in, the assessment and rating process and wish you well in your important work with children and families.

Yours sincerely

Teresa Harnett
Acting Manager, Assessment Rating and Compliance
Education and Early Childhood Services
Registration and Standards Board of South Australia

5 June 2015